



SII PRODUCT POLICY STATEMENTS

SII STANDARD LIMITED WARRANTY

Snyder Industries, Inc. warrants to the purchaser for use that if any manufactured tank product is proven to be defective in material or workmanship within 3 YEARS from the date of original invoice from factory, and Snyder Industries, Inc. is notified within 15 days after such defect is discovered, Snyder Industries, Inc. will (at company option) either replace or repair said part. Snyder Industries, Inc. warrants to the purchaser for use that if any tank fitting, attachment, or accessory product is proven to be defective in material or workmanship within 1 YEAR from the date of original invoice from factory, and Snyder Industries, Inc. is notified within 15 days after such defect is discovered, Snyder Industries, Inc. will (at company option) either replace or repair said part. This Snyder Industries Standard Limited Warranty does not apply to damage resulting from misuse, improper application of recommended materials, neglect, material wear, accident, or improper installation or maintenance. Said part will not be considered defective if it substantially fulfills performance specifications. THE FOREGOING STANDARD LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF MERCHANTABILITY, FITNESS FOR PURPOSE AND OF ANY OTHER TYPE, WHETHER EXPRESSED OR IMPLIED. Snyder Industries, Inc. neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said tank product and will not be liable for incidental or consequential damages. THE REMEDIES STATED HEREIN SHALL BE THE EXCLUSIVE REMEDIES AVAILABLE UNDER THIS STANDARD WARRANTY. CLAIMS UNDER THIS STANDARD LIMITED WARRANTY SHALL BE HANDLED UNDER THE SNYDER INDUSTRIES, INC. SERVICE POLICY. Snyder Industries, Inc. will not be responsible for any charges incurred in repairing or servicing any Snyder Industries, Inc. product except as such repairs are made at Snyder Industries, Inc. or by Snyder Industries, Inc. personnel or as approved in writing from Snyder Industries, Inc. Customer Service.

SII WARRANTY EXCEPTIONS

Distributors and their authorized distribution have the responsibility of calling to the attention of their customers any exceptions to the Snyder Industries, Inc. standard limited warranty, prior to acceptance of an order from the customer for any Snyder Industries, Inc. product.

Due to the uniqueness of tank applications, Snyder Industries, Inc. may offer warranties other than the standard warranty. These warranty statements will be in writing from Snyder Industries, Inc. The warranty period may be longer than 3 years as in the case for purchased extended warranties, or the warranty period may be shorter than 3 years as in the case for certain chemical/material applications. Please consult Snyder Industries, Inc. if you have any questions regarding warranty coverage and/or requirements.

RETURN MERCHANDISE/WARRANTY CLAIM PROCEDURE

SII has specific procedures for return merchandise and warranty claims. To make a claim, please contact the Customer Service Department at SII by mail, phone or e-mail:

Snyder Industries, Inc.
6940 "O" Street, Suite 100
Lincoln, NE 68510
(402) 467-5221
FAX: (402) 465-1220
E-mail: sales@snydernet.com

The following information will be required to assist in filing your claim:

1. Product identification (tank size, part number, serial number, etc.)
2. SII customer order number
3. Name and phone number of person making the claim
4. Distributor/company name, address, and phone number
5. Description of reason for claim
6. Pictures of failure and installation
7. MSDS of chemicals stored
8. Temperature of tank application